

# Privacy Policy

## **CECS Laboratories (Colliery Environmental Control Services)**

A division of Silver Solutions 1445cc

**Last Updated:** 27/02/2026

---

## **1. Introduction**

CECS Laboratories ("CECS", "we", "our", or "us") respects your privacy and is committed to protecting your personal information in accordance with the Protection of Personal Information Act (POPIA) of South Africa.

This Privacy Policy explains how we collect, use, store, and protect personal information when you visit our website (<https://cecslabs.co.za/>) or engage with our services.

---

## **2. Responsible Party**

The responsible party for processing personal information is:

### **Silver Solutions 1445cc**

Trading as CECS Laboratories

Physical Address: Off Kingfisher Road, Stand 9079, Extension 57, Secunda, 2302

Email: [radesh@cecslaboratory.co.za](mailto:radesh@cecslaboratory.co.za)

Telephone: +27 (0) 17 065 0064

---

## **3. Information We Collect**

We may collect and process the following personal information:

- Full name
- Company name
- Email address
- Telephone number
- Physical address (where required for service delivery)

- Any information voluntarily submitted via contact forms or email correspondence

We do not intentionally collect personal information from minors without parental consent.

---

## **4. How We Collect Information**

We collect personal information:

- Through contact forms on our website
  - When you email us directly
  - When you request quotations or services
  - Through contractual or service-related engagements
  - Through cookies and website analytics tools (if applicable)
- 

## **5. Purpose of Processing**

We collect and process personal information for the following purposes:

- Responding to enquiries and service requests
- Preparing quotations
- Delivering laboratory and occupational hygiene services
- Regulatory compliance and reporting
- Contract administration
- Improving our website and services

We only process information for lawful and legitimate business purposes.

---

## **6. Legal Basis for Processing**

We process personal information in accordance with POPIA based on:

- Consent
  - Contractual necessity
  - Legal obligation
  - Legitimate business interest
-

## 7. Sharing of Information

We do not sell personal information.

Personal information may be shared with:

- Regulatory authorities where legally required
- Accredited partners or subcontractors where necessary for service delivery
- Professional advisors (auditors, legal advisors)
- IT service providers assisting with website hosting and data management

All third parties are required to maintain confidentiality and appropriate data protection safeguards.

---

## 8. Data Security

CECS Laboratories implements appropriate technical and organizational measures to safeguard personal information against:

- Loss
- Unauthorized access
- Misuse
- Disclosure
- Alteration
- Destruction

Access to personal information is restricted to authorized personnel only.

---

## 9. Data Retention

We retain personal information only for as long as necessary to:

- Fulfill the purpose for which it was collected
  - Comply with legal or regulatory obligations
  - Maintain records required for accreditation or compliance purposes
- 

## 10. Your Rights Under POPIA

In terms of POPIA, you have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Request deletion of information (where legally permissible)
- Object to processing under certain conditions
- Lodge a complaint with the Information Regulator of South Africa

Requests can be submitted via email to: [radesh@cecslaboratory.co.za](mailto:radesh@cecslaboratory.co.za)

---

## **11. Cookies & Website Analytics**

Our website may use cookies to enhance user experience and gather analytical data. Cookies do not typically identify individuals directly but may collect browsing information.

You may disable cookies in your browser settings.

---

## **12. Cross-Border Transfers**

If personal information is stored or processed outside South Africa (for example, through hosting providers), we ensure that adequate data protection safeguards are in place.

---

## **13. Changes to This Policy**

CECS Laboratories reserves the right to update this Privacy Policy at any time. Updated versions will be published on this page with a revised "Last Updated" date.

---

## **14. Contact Us**

If you have any questions about this Privacy Policy or how your information is handled, please contact:

CECS Laboratories  
Email: [radesh@cecslaboratory.co.za](mailto:radesh@cecslaboratory.co.za)

Tel: +27 (0) 17 065 0064

Physical Address: Off Kingfisher Road, Stand 9079, Extension 57, Secunda, 2302